The Heart of Homelessness: Each story of a homeless person begins with unresolved issues, deep within, that result in losses. Not just of a home, but of everything that gives hope. We invite you to read these stories, to understand why they became homeless. And how, with the rescue mission, they find healing, restoration and their path to self-sufficiency.
Dear Friends,

Unbelievable joy! That is how I feel, serving as the President of this organization over the last 25 years. I can’t thank you enough for your contributions, volunteering, prayers, and encouragement. Your help has provided a hand up, instead of a hand-out, to more than 28,000 people in need last year.

In an age when it is commonly believed that the sole issue of homelessness is the lack of a home, rapid re-housing is considered the most effective solution. In my experience, this is not the primary need for a majority of the homeless. When you look under the surface of homelessness, you often find things that cannot be addressed by handing someone keys to an apartment. Things like pain, addiction, physical illness, abuse, mental illness, sex trafficking and a lack of resources and skills.

At the core of homelessness—at its heart—there is brokenness that can only be addressed by restoration through Jesus Christ. Which is why a relationship with Jesus Christ is the foundation of the care that the Rescue Mission provides. I have seen thousands of men, women, and children experience this restoration and journey to self-sufficiency.

More than just meals and shelter, our programs offer comprehensive services that touch every aspect of life. As God leads, we develop new programs and facilities to meet needs in our Orange County community. Currently we are in the planning stages of developing a home to care for at-risk teenage boys.

This report contains something far more meaningful than just numbers. It contains stories of people who represent the true heart of homelessness—broken lives that are now restored. As you read, you will share in their hardships and their victories. These are people who have lost much, but have now gained a new life.

Thank you for joining me in this work of sharing the Hope of Jesus Christ with the Least, the Last, and the Lost.

Blessings,

Jim Palmer, President
Our Mission: To minister the love of Jesus Christ to the Least, the Last, and the Lost of our Community through the provision of assistance in the areas of guidance, counseling, education, job training, shelter, food, clothing, health care and independent living communities.

Our Philosophy: To operate in a dynamic, entrepreneurial manner, expecting to grow and expand numerically, programmatically, and geographically. We seek to be constantly challenged with fresh vision and well-prepared strategies that originate with the President and the senior professional staff, and that are refined, confirmed, and approved by the Board of Directors.

Our Values: Inspiration of Hope in those we serve. Excellence in everything we do. Leadership centered on servanthood. Respect for each person as an individual. Integrity and accountability. Moving our clients toward self-sufficiency. Commitment to spiritual, emotional, social and vocational growth. Maintaining an environment that fosters teamwork, success and trust.
2017 HIGHLIGHTS

44,348 TOYS, SCHOOL SUPPLIES & CHILDREN’S ITEMS

2,667,719 TOTAL UNITS OF SERVICE

163,825 SHELTER & BED NIGHTS

608,516 CLOTHING ITEMS

163,825 HOT SHOWERS

7,385 MENTAL HEALTH ASSESSMENTS & TREATMENTS

44,348 MEDICAL EXAMS, PROCEDURES & PRESCRIPTION MEDICATIONS

4,922 VOCATIONAL & JOB TRAINING SESSIONS

1,438,120 MEALS

9,565 TRANSPORTATION ASSISTANCE

13,801 FITNESS & NUTRITIONAL TRAINING SESSIONS

129,419 BABY & ADULT HYGIENE ITEMS
“AT THE CORE OF HOMELESSNESS—AT ITS HEART—THERE IS BROKENNESS THAT CAN ONLY BE ADDRESSED BY RESTORATION THROUGH JESUS CHRIST.” — JIM PALMER
“IT’S A HORRIBLE CYCLE, BUT THEY ARE BREAKING THE CYCLE. OURS IS JUST ONE LITTLE PIECE. THEY ARE THE POWERFUL ONES.” — LISSA
As a volunteer tutor in Orange County Rescue Mission’s High School Education Program, Lissa is tutoring adults who are studying for their high school equivalency tests. She and her volunteer partner, Kathy, prepare individuals who’ve been away from school for years, and need instruction in science, math, social studies, reading and language arts.

“What is wonderful is the chance to use my creativity, flexibility and knowledge,” says Lissa, who teaches social studies, math and science.

The two tutors work weekly, three-hour shifts in the classroom, usually in the evenings. Most of their students are in their late 20s to late 50s, and must fill in the gaps in their education in order to complete their high school education. Lissa and Kathy also teach the test-taking strategies that will work best for each student.

“They come into the program saying, ‘I can’t do this,’” she explains. “It’s amazing to see their breakthroughs as they gain confidence and learn that they can do it, that they can become independent.” Kathy agrees, “I see myself as a facilitator. It’s really satisfying to see them achieving at such an elevated level.”

As retired Tustin Unified School District teachers, both women are thrilled to volunteer in a program that gives their retirement meaning and relevance.

“It’s exhausting and challenging,” says Kathy, who tutors in reading and language arts. “I worked with underperforming junior high students in the AVID program and I was pretty good with them. They didn’t know how to study, and I can bring those skills to the Mission.”

The High School Education Program creates the opportunity for success beyond minimum-wage employment, Lissa notes. “It is so powerful to see where they come from and to see their commitment to change their lives,” she says of the students. “These individuals are just like us, but they made the wrong choices in life.

“It’s a horrible cycle, but they are breaking the cycle,” she adds. “Ours is just one little piece. They are the powerful ones.”

Kathy believes the program changes the trajectory of the students’ lives. “Now I can use my training and talents to benefit others,” she says, “because teaching is not just a job, but a calling.”
“I AM BOTH CHALLENGED AND REWARDED BY THE COMMUNITY WAY OF LIFE HERE AT THE OUTPOST.” — JORGE
After his time in the Army Reserves, Jorge had the work ethic, skills and confidence to build his own IT consulting company.

His business was so successful, Jorge began investing heavily in the growth of his business. He was on his way to achieving even more.

But beneath the success, Jorge buried unresolved issues and anger, that even his success could not subside. Over time, it was only drug use that could quiet his anger.

The “perfect storm” hit, as Jorge’s drug use affected his ability to work, and he lost a major contract. With all of his savings invested, there was nothing to fall back on. Life spiraled out of control, and relationships were lost as the drug use increased to cope with the chaos.

The plummet to the streets of Orange County was shocking and devastating. Still determined to pull himself out of the chaos, Jorge continued to look for work. But the complete lack of stability of living on the streets—living without sleep, enough food, and a way to make himself presentable for a job interview, proved insurmountable.

After many months on the streets, Jorge faced the painful truth that he needed help. He could not pull himself out of homelessness without assistance. So, he went to Orange County Rescue Mission.

As one of the first residents of Tustin Veterans Outpost, Jorge is both challenged and rewarded by the “community” way of life at the Outpost. No longer able to isolate and do life on his own, he learned to trust others and receive help when he needs it, much like he did in his days in the military. The like-mindedness that he shares with other veterans has helped him to tap into his positive experiences, and face the issues that eventually led to becoming homeless.

The stability, community, services and the opportunity to work as an IT consultant for Hurtt Family Health Clinics for his volunteer work assignment, has given Jorge the health and confidence to step back into the workplace, as a new man. He is now building on a much more solid foundation, and enjoys his newfound success.
"I LEFT MY FRIENDS AND FAMILY, BASICALLY EVERYTHING, TO CHANGE MYSELF AND GET BETTER." — LORENA
LAUREL HOUSE

At age 13, Lorena was kidnapped and raped. The trauma sent her into an unending struggle with alcohol, truancy and rebellious friends. Depression crept into her brother’s and father’s lives as they watched her pain. Her mother sought counseling for Lorena, trying to restore the health of their family.

Lorena also recognized the need for change. “My school referred me to a therapist who told me about Laurel House.” Lorena says she entered Laurel House because her actions were hurting the people who loved her most. “I left my friends and family, basically everything, to change myself and get better.” Now 17, Lorena knows that her brutal experiences weren’t her fault. She confronted the man who terrorized her at his sentencing. “It was a healing moment. It put a close to that chapter.”

Lorena currently attends high school, participates in a Christian youth group, and volunteers at several nonprofits, including two mentoring programs for younger students. “Before, I was selfish. I thought only of myself and what I wanted,” she explains. But being a Christian means thinking of others first.

Her studies have also improved. As a freshman, Lorena had a 1.0 grade point average. Now she maintains a 4.0 GPA while taking honors classes. “I’m always studying,” she says. “I went from not caring about school to believing that it is my life.” Now in her senior year, Lorena has been accepted to her first choice university.

Lorena attributes her success to her newfound faith and the support of the Laurel House community. “I decided to live the life God wants me to.” At Laurel House, she lives in a family environment of support, prayer, and quiet time for reflection and academic study.

Before coming to Laurel House, Lorena didn’t think she could go to college or “even become someone great.” Now, she plans to study nursing in college and believes in her potential for greatness. She now realizes, “You can always achieve your goals by working hard and having an anchor in your life, like God or your family.”

LAUREL HOUSE provides long-term housing and care for teen girls who are at-risk of homelessness. Residents live in a safe, structured home environment where they receive individual and family counseling, attend school, complete daily chores, participate in a church youth group, and volunteer in the community.
WE WANTED A BETTER LIFE FOR OUR FAMILY... THE VILLAGE OF HOPE HAS BROUGHT BACK THE JOY AND HAPPINESS I LOST BECAUSE OF ADDICTION.” — EDGAR
Only at rock bottom did Sarah and Edgar admit drugs were wrecking their lives. Homelessness wasn’t new to Sarah, who left home at 18 to be with her boyfriend and get high. Looking back, she understands that she used methamphetamines and alcohol because, in her childhood home, substance abuse was the accepted way to cope with sadness, stress, grief and loss.

“I was trying to fill a void,” Sarah says. “I didn’t have love at that time. I didn’t want to feel pain of any sort. It got to where we couldn’t function without drugs. Edgar and I had a toxic relationship fueled by drugs.”

But when County Protective Services threatened to take their daughter, Sarah and Edgar realized that drugs weren’t worth destroying their family. From their makeshift home in a car, they searched for shelters. The entire family was welcomed into the Village of Hope.

“Everything the program offered, we needed,” Sarah notes. “I was excited. Finally, after everything we’d been through, we were ready to change.”

At the Village of Hope, Sarah and Edgar were equipped to get to the heart of what caused their lives to spin out of control, heal what addiction had made numb, and be restored as a family.

The skills they are learning, like open communication, help strengthen expressions of love in their family. Healthy habits, such as church attendance and counseling sessions, nurture their love for God.

“We pray for each other,” Sarah says, “and we don’t call each other names. How are you going to stay mad at someone you’ve just prayed for? We cherish each other.”

Edgar also thrives in his newfound role of a good provider. “The Village of Hope has helped us to have trust in God and each other,” he says. “We wanted a better life for our family. Now we have faith in God. He is the center of attention. The Village of Hope has brought back the joy and happiness I lost because of addiction.” Both Edgar and Sarah are now working full time and are on their way to self-sufficiency. 💖

THE VILLAGE OF HOPE provides transitional and emergency housing for up to 262 homeless men, women, and children. Residents have access to counseling services, job training, medical care, and more, with the goal of becoming self-sufficient. The Village features a Parenting Center, which includes activities for pre-school children and an onsite after-school tutoring program for school-age children.
I RAN AWAY FROM ANYTHING THAT APPEARED TO BE GOOD BECAUSE I KNEW THINGS WERE NOT ALWAYS WHAT THEY SEEMED. MY IDEA OF GOD WAS REALLY MESSED UP.” — AJA
Since she was very young, Aja suffered emotional and physical abuse. The worst part of being abused, she says, was that it was often a pastor or a mentor—people who were supposed to be “good.”

As a result: “I ran away from anything that appeared to be good because I knew things were not always what they seemed. My idea of God was really messed up.”

Fleeing the abuse at age 16, Aja became the first runaway who made it off the island of Sitka, Alaska. She reached Juneau, but was caught and sent back.

At 19 years old Aja left again, looking for the wholeness she needed in relationships with men that were abusive. After several years of suffering, Aja gave birth to her daughter. Aja suffered severe postpartum depression and fibromyalgia, making it almost impossible to function.

By God’s grace, she says, she gathered enough strength to flee with her daughter, reaching first a Christian ranch, and eventually being referred to the Rescue Mission.

At the Rescue Mission’s Hurtt Family Health Clinic, Aja finally found healing. Treatment from the clinic’s chiropractor addressed her pain and helped restore her strength. The clinic’s therapist helps Aja find mental and emotional healing. “My therapist is an advocate for the abused because he knows from experience,” she explains. “He makes sure you get what you need—he really cares.”

Working with her counselor, Aja is breaking the cycle of depression in her life. She now realizes that there are people who genuinely want to help, and that God loves her. “I’ve learned through prayer not to isolate,” she says. “I can go to healthy mentors and ask for help. We talk and pray it through.”

Today, Aja says she trusts the Lord more than ever. “I can do what He has planned for me instead of running away like I did in the past,” she says. “The clinic has helped me be more stable so that I don’t keep doing the same thing over and over.” Aja’s physical and emotional healing means she now has the strength to work full-time.

THE HURTT FAMILY HEALTH CLINIC provides high quality primary and preventative medical care, dental, mental health, optometry, and chiropractic care to homeless, uninsured, and underinsured residents of Orange County. The Clinic operates sites in Tustin, Santa Ana and a recently opened site in Anaheim. Two medical mobile units offer adult and pediatric health care services.
“HERE I AM, HAPPILY MARRIED AND LIVING A DIFFERENT LIFE, ONE THAT I DIDN’T THINK WAS POSSIBLE, IT ALL COMES DOWN TO GOD.” — SAM
Sam & Pepper

Sam grew up surrounded by addiction. Even though methamphetamine addiction meant robbing and stealing to support the addiction, Sam didn’t know any other way to live, so he followed his family’s lifestyle.

Pepper’s parents were also alcoholics and drug abusers. Deep within her, Pepper knew she was created for something better, as she had learned in Sunday School. So she left home when she was 16.

Pepper met Sam first as her drug dealer.

The couple struggled together and separately with their methamphetamine addictions, even as their family grew. A whole and happy family life seemed unattainable. “It came down to being willing and then to surrendering,” Sam remembers. “There is no stopping drugs until you are willing to believe in a higher power.”

Finally, family outweighed addiction. The anticipation of another child stirred up the truth that was placed in Pepper’s heart as a young child. The couple were able to get to the heart of their addiction at Orange County Rescue Mission.

Now, both are maintaining sobriety, working full-time, raising their 2 sons and helping others in their situation. Hope Family Housing in Orange helped them meet their need for housing, after graduation from the Village of Hope.

“We beat the odds,” Sam says. “The chances of us both getting sober together were slim. I owe it to God – there is no other explanation.” Hope Family Housing is an affordable place to live. “We’re just starting out and it has really helped us,” Pepper says. “Because of our history, we wouldn’t have been accepted [as renters] otherwise. To afford this place gave us a solid foundation to work from.”

At Hope Family Housing, they are learning new money management skills and habits, working with mentors, and growing in their marriage and in sobriety.

“I feel that God has a hand in this,” Pepper says. Sam agrees. “Here I am, happily married and living a different life, one that I didn’t think was possible,” he says. “It all comes down to God.”

HOPE FAMILY HOUSING is the final stop on residents’ journey to self-sufficiency. With locations in Buena Park, Orange, Temecula, and Corona, these facilities serve as the final transition for homeless men, women, and children. Hope Family Housing’s primary goal is to provide affordable housing in an independent living environment with supportive services.
“NOT ONLY DO I HAVE A GREAT PLACE TO LIVE WITH MY SON, I HAVE THE TIME TO RE-ESTABLISH MY CREDIT SO THAT ASHTON AND I CAN MOVE INTO ANOTHER HOME SOON.” — TIFFANY
Sober for three years following an unrelenting and debilitating 27-year drug addiction, Tiffany thanks God every day for leading her to the House of Hope.

She has graduated from Orange County Rescue Mission, and transitioned from living at the Village of Hope. She is living self-sufficient without drugs or government assistance.

Before Tiffany came to House of Hope, she had completed the program and had a good job. However, her years of reckless living had taken a toll on her credit, and it was impossible for her to find an affordable apartment in a decent neighborhood for herself and her 11-year-old son Ashton. No one would accept her as a tenant.

“The real problem is that housing is so expensive,” she notes. “There was no place that I could afford.” She also didn’t want to backpedal, and wanted to learn more about housing, credit, and necessary steps to continue their new life.

“The House of Hope was the best place for me,” Tiffany says. “Not only do I have a great place to live with my son, I have the time to re-establish my credit so that Ashton and I can move into another home soon.”

Ashton was recently returned to her care and Tiffany is committed to providing for them both. “My credit score is going up, I’m putting money into savings, and I’m willing to rely on God.”

She is thankful for the community surrounding her at the House of Hope, where she is encouraged and accountable for her choices. “We pray for each other.”

Tiffany treasures the experience of living in the House of Hope, among a communal group of individuals from similar circumstances who together are learning to be strong women of God. “I go to Bible study. I keep active. I pay rent. We do the housekeeping, and live responsibly.”

**Tiffany**

**HOUSE OF HOPE** provides affordable housing for women and their children. Adult residents are either job hunting or employed. Key services provided at the House include job training, parent training, life skills training, anger management training, and more.
“IT WAS ROUGH OUT THERE, AND CARING PEOPLE MADE SUCH AN IMPACT ON MY LIFE. I WANT TO SHOW PEOPLE LIVING IN THE RIVERBED THAT IT DOESN’T HAVE TO BE A DEAD END.” — LINDSAY
Lindsay’s sensitive heart was unable to understand why the horrors of the Vietnam War kept her father distant. At age 13, she began acting out, using drugs and, before long, entering the foster system. Many chaotic and pain-filled years followed before Lindsay’s abuse of methamphetamines caused her to become homeless.

“Using drugs becomes your reason for living,” she remembers. “You stop caring about anything else and just chase the high.” Like others, she had to hit the ultimate low before giving up drugs. “It wasn’t until losing my children that I began to accept that I needed help.”

One of the bright spots she remembers from those days is when outreach workers would serve meals to the river-bed homeless. “I was pregnant and homeless,” she recalls, “and here were people who provided encouragement, medical care and warm food.”

Lindsay got sober but didn’t have the skills to provide a stable home for a family. When she found Orange County Rescue Mission, she realized she could gain the skills to become the parent her daughters need.

Since entering the Mission, Lindsay has run a half-marathon, is gaining job skills, and has learned valuable parenting skills. The Mission also connected her with service opportunities.

“When I heard I could volunteer for the Chili Van (homeless outreach) ministry, I had to be part of it,” Lindsay says. “It was rough out there, and caring people made such an impact on my life. I want to show people living in the riverbed that it doesn’t have to be a dead end.”

Being involved with the Chili Van has helped her realize her own progress from three years ago. “[Now] I’m a good mom to my daughters and I’m overcoming a toxic relationship where I felt I wasn’t worth anything. I’m able to love myself because God loves and forgives me.” Through the Chili Van, she can give back, and share her story: “If they want prayer, I can pray with them and share God’s word. Most important, I show them that people do care, that they matter.”

THE CHILI VAN MOBILE FOOD MINISTRY feeds thousands of people who are either homeless or lack the financial resources to put food on the table each day. The vehicles provide hot meals, beverages, and bread to people in impoverished areas of Orange County. Chili Van volunteers pass out clothing, hygiene kits, and Bibles, and often pray with the people they serve.
“NOW I HAVE AN OPEN DOOR TO HELP GET MY KIDS OUT OF THE SYSTEM.” — ANGELINA
‘I praise God that He has me here,’ Angelina says about the community at Orange County Rescue Mission. But it was a harrowing, interstate journey for the California native.

Angelina was working at a professional job in California and had two little children, but was trapped in an abusive relationship. Her partner moved the trio to live near his family in the eastern United States, promising the abuse would stop. Instead, it became more brutal. The paternal grandparents of her children sided with their son, threatening Angelina if she tried to escape with the children. “My life was in danger,” she remembers. In a moment of crisis, a domestic violence counselor urged her to leave the children with their grandparents and return to California. The choice was anguishing. “To flee without my children was my toughest decision.”

Upon arrival in California, a social worker helped Angelina get to the Rescue Mission, where she would be safe. “I’d have a place to sleep, take a shower, get the clothes and things I needed,” Angelina says. “I’d have the chance to heal and make a plan for my kids.”

At the Rescue Mission, Angelina surrendered her situation and her life to Jesus Christ and began to let God help her heal. “Only then could I look in the mirror and accept what happened to me.”

Through the Rescue Mission’s Trinity Law Clinic, Angelina met Joy, a legal advocate, who now assists her with the challenge of getting her children back. It would be impossible for Angelina to navigate the complicated, interstate protective custody situation without Trinity’s legal services, which are free to her.

“We pieced together the facts and spoke with many state and local offices,” Joy explains. “It was in Angelina’s, and the children’s, best interests to get involved. Now the attorney, the courts, the Department of Child and Family Services and the foster system are working on a reunification plan.”

“She is 100-percent there for me,” Angelina says of Joy’s advocacy. “Now I have an open door to help get my kids out of the system.” ♡
“THE WORK IS HELPING ME DEVELOP GOOD CUSTOMER
SERVICE SKILLS, AND I LIKE WORKING THERE BECAUSE THE
ATMOSPHERE IS CLEAR AND CALM.” — GINA
There was a time when Gina worked in reception, customer service and at a warehouse job. But that was before her husband died, and before she needed drugs to get up every morning.

Gina hated her life. Her deep-felt insecurities were numbed by drug use that became a drug addiction. Without a paycheck, she and her three children were moving from motel to motel and couch to couch. They found themselves sleeping in a house infested with rats and roaches. Enough is enough, she told herself.

“I started to pray that the Lord would provide a place for me and my children to get a shower and eat,” Gina recalls. “I was invited to church with my sister and started praying every minute of every day, and listening more to God’s word.

“It was then that God led me to Corona Norco Rescue Mission, and my life has since been changed,” she says. “Not only do my children and I have our own beds, we eat breakfast, lunch and dinner daily and have a warm shower every night.”

Now Gina is gaining self-worth, working as a barista at Restoration Roasters where she is learning to make flawless beverages, competently working the cash register and providing stellar customer service. “It gets me up every day, knowing that I have to be there,” she says. “The work is helping me develop good customer service skills, and I like working there because the atmosphere is clear and calm.” With her work experience at Restoration Roasters, Gina will have better job opportunities when it becomes time to go back to work.

Gina credits her case manager, who prays with her as she starts her day, for her newfound confidence in the workplace.

Recently she found the courage to return to school to earn her high school equivalency, which is one of the steps to becoming fully self-sufficient, along with her work experience at Restoration Roasters. “I’m in the process of restoring my life,” she says proudly. “Thank You, Jesus, I owe it all to You.”

RESTORATION ROASTERS is a non-profit, specialty coffee shop located in Corona. Residents from Corona Norco Rescue Mission are given professional training as baristas, ensuring both customer satisfaction and empowering residents with viable job skills. Restoration Roasters’ perfect roast of coffee beans is available online. Visit www.RestorationRoasters.com or come by the coffee shop in Corona.
“I NEEDED TO SIT AND SEE AND KNOW THE DIFFERENCES I NEEDED TO MAKE IN MYSELF. I’VE TAKEN THE CHANCE I WAS GIVEN TO GET BACK TO LIFE, AND DO IT WITH THE RIGHT HEART AND ATTITUDE.” — YOREL
Raised in Tacoma welfare housing, Yorel was one of nine children in a very poor family. He broke the law first at age 10, stealing alcohol from a store. Then, he learned from his older friends how to break into cars and houses for the money they needed. “I was raised in a lot of chaos and anger,” he remembers.

Growing up he used drugs, and crack eventually sent Yorel to jail. He prayed to stay sober upon release. At first, it was easy. “It became normal for me,” he says. “I had a job and took care of my family.”

Yet in 2013, Yorel relapsed. He developed a daily meth habit and became homeless. “I was hating life and considering suicide – death would be better than this,” he thought. He cycled in and out of jail, unable to stay sober.

His last time in jail, he prayed to know the right path. In June 2015, Yorel was released and referred to Orange County Rescue Mission. Fearing his record would keep him from entering the program, Yorel hesitated, but eventually realized the Rescue Mission was the answer to his prayer.

His new case manager knew the Rescue Mission’s Double R Ranch program was what Yorel needed.

Double R Ranch has provided Yorel, and many other men, a place to get away from distractions and temptations, an opportunity to work hard in the outdoors and with livestock, and learn how to be a man that honors God.

“The Lord was showing me that I had a lot of character defects I needed to deal with. I had a lot of pride and anger still built up within me,” Yorel says. The Double R Ranch made all the difference, because he has time in solitude to consider the mistakes he’s made, come to grips with his anger and attitude, and make changes. “I needed to sit and see and know the changes I needed to make in myself. I’ve taken the chance I was given to get back to life, and do it with the right heart and attitude.”

DOUBLE R RANCH is a working horse ranch where men who have been abused or are overcoming addiction have a unique opportunity to experience the healing effects of hard work in the outdoors and with animals. The transitional housing facility provides a safe place for residents to learn how to care for others, and it serves as a weekend retreat for Village of Hope families.
“GOD HELPS ME LEARN HOW TO REACT TO PEOPLE. MY FAITH HELPS ME STAY CALM AND RESPOND DIFFERENTLY. I’VE INTERNALIZED MY FAITH. IT’S HELPED ME TO THINK BEFORE SPEAKING.” — CANDICE
There were signs that her new boyfriend might be abusive, but Candice turned a blind eye. “I just wanted to be with someone,” she recalls. She steeled herself, determined to make the relationship work—but it didn’t work long.

“The day I moved in with him, the violence started,” she says. That one time was enough. “I was left on the street, bleeding and by myself.”

Injured and humiliated, Candice found her way to Corona Norco Rescue Mission. After a year and a half, Candice is learning how to make better choices. “I think before I act. I’m learning why I end up in the situations I’m in and how to prevent that in the future.”

Candice had started abusing drugs at age 19. “At first it helped with my self-esteem. I had body issues and the drugs helped me to lose weight.” But the lure of quick weight loss and misplaced confidence turned into addiction.

After struggling with drug abuse for 14 years, Candice says living at Corona Norco Rescue Mission has given her victory in sobriety. “The Mission has made an enormous difference,” she says. “It’s faith-based. My belief in God has guided me.” Her parents are Christians and supportive in her battle against drug use. Her Christian faith has helped improve all her relationships, and she is gaining the skills for living responsibly.

“I believe in God, and prayer has always been part of my life,” Candice says. “God helps me learn how to react to people. My faith helps me stay calm and respond differently. I’ve internalized my faith. It’s helped me to think before speaking.”

Now working full-time in a warehouse, her work at Restoration Roasters helped her learn important habits, like getting to work each day and on time. Soon she will move to her own place and become employed in the craft coffee industry.

Thankful for a new chance in life, Candice holds dear the Scripture passage in Romans 12:12, “Rejoice in hope; be patient in tribulation; be constant in prayer.”

CORONA NORCO RESCUE MISSION serves as a collaborative resource to give hope to those who need it most. Located on the border of Riverside County and Orange County, the transitional housing site provides healthcare, food, clothing, shelter, housing, and other services to encourage restoration and self-sufficiency.
Financial Integrity is something we greatly value. We maximize every dollar to the benefit of the Least, the Last, and the Lost. This is confirmed through an Annual Independent Financial Audit and an independent review by the Evangelical Council for Financial Accountability.

### Income Forecast (Oct 2017 to Sept 2018)

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### Expenses Forecast (Oct 2017 to Sept 2018)

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<td>Facility Maintenance, Safety &amp; Occupancy</td>
<td>603,373</td>
</tr>
<tr>
<td>Salaries, Payroll Taxes, Health Insurance</td>
<td>4,150,864</td>
</tr>
<tr>
<td>Fund Raising, Communication &amp; Education</td>
<td>2,013,796</td>
</tr>
<tr>
<td>Outreach and Independent Contractors</td>
<td>544,122</td>
</tr>
<tr>
<td>Supplies &amp; Program Materials</td>
<td>319,144</td>
</tr>
<tr>
<td>Audit &amp; Financial Service Fees</td>
<td>165,466</td>
</tr>
<tr>
<td>Utilities</td>
<td>558,400</td>
</tr>
<tr>
<td>Restoration Roasters</td>
<td>304,677</td>
</tr>
<tr>
<td>Capital Improvements</td>
<td>1,472,216</td>
</tr>
<tr>
<td><strong>Total Expense</strong></td>
<td><strong>$19,735,257</strong></td>
</tr>
</tbody>
</table>
INCOME BUDGET
The FY 2018 operational cash income is forecasted at $11,735,257, which is an increase of 7%. The FY 2018 non-monetary income is $8,000,000, which represents labor and material donations. This accounts for a FY 2018 total income forecast of $19,735,257.

EXPENSE BUDGET
The FY 2018 operational cash expense is budgeted at $10,263,041, with an additional $1,472,216 budgeted for capital improvements. The FY 2018 non-monetary expense is $8,000,000. This accounts for a FY 2018 total expense budget of $19,735,257.

USE OF DONATIONS
We continue to keep our commitment to maximizing every donated dollar for the benefit of the Least, the Last and the Lost. This commitment means that over the past five years, an average of 83 cents of your donated dollar goes directly to help the homeless and 7 cents goes towards administration, with 10 cents going to communication and fund raising. These functional expenses are reported each year by our independent auditor. The nationally known charity watchdog, “Charity Navigator,” reports that the national average of cents on the dollar that goes toward direct program expenses is 75 cents on the dollar.
TOGETHER WE CAN GET TO THE HEART OF HOMELESSNESS

Residents, business leaders and government policymakers increasingly agree that escalating homelessness throughout Orange County is a rapidly emerging, complex issue requiring immediate action based on informed strategies.

Throughout this Fiscal Year 2018 Annual Report, homeless individuals and families share their stories of extreme brokenness that has left them without a home, exhausted, hungry and afraid.

As homelessness stems from a myriad of causes, so too must solutions be strategic, effective and long-ranging. We recognize that full restoration is possible only through faith in our savior, Jesus Christ, who fills us with the courage, determination and energy necessary to overcome brokenness, restore our bodies and souls, and succeed against homelessness.

These journeys to restoration are made possible by your prayers, inspiration and support. Together we pray that our long, mutual journey fueled by faith continues in 2018. We work together to overcome extreme brokenness. And we continue our shared commitment to ending homelessness one life at a time.

Contact Us

For more information, to volunteer, to make a donation or to request a tour, please call 714.247.4300 or visit www.RescueMission.org.

IF YOU HAVE A NEED FOR HOMELESS SERVICES, CALL 714.247.4379.

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